

Terms

After the order you will receive an e-mail, the postage costs are based on the weight of the items .

Counties outside of the EU don't pay any Dutch Tax so the ex Tax is the price, the shop calculates this automatically when you check out.

If the part is small and you think we can fit it in an envelope let us know and we can calculate the shipping price for you.

The package is insured till Max €500 with track and trace in Europe outside Europe it is Max €200,-

If the package is insured this can be up to € 500, - within the Netherlands and Europe outside Europe can be up to € 200, - If we have to pay damages or loss we will re-send the product or the amount for which you bought or to pay out the maximum insured amount, which is within the Netherlands and Europe a mere € 500, - and outside Europe € 200,

You can check how you want to pay in advance using the IBAN nr and Swift code, Paypal or Mastercard and Visa (this goes through Paypal, you don't need a Paypal account for this). If you have chosen in advance we ask you the total amount as in the order to transfer by bank. After receiving the payment we send the order to you.

You will receive the standard factory warranty is for Airbrushes and compressors 2 years warranty conditions fixed by the factory .

We are not responsible if materials are no longer available.

Colors are intended as an indication and can always differ from the real colors, we cannot be held responsible for this.

We are not responsible for color difference of colors not mixed by us such as House of Kolor, Specialist Paints, Createx, Etac and Golden ect.

We are not responsible for the materials we sell.

Photos may deviate from the original, we are not responsible for this.

If something is not in stock and cannot be shipped, we will contact you and will not make an backorder.

If by accident your order is not complete, if possible we will re-send it or credit the amount of that product.

With the exception if the shipping costs are 2x higher than the value of that incomplete product, we will credit the amount of that product after consultation with you.

Iwata warranty

An unprecedented five-year warranty backs all Iwata airbrushes. All Iwata airbrushes are warranted against all manufacturing defects of material and manufacture or workmanship for a period of FIVE years from date of purchase. Any part or material that is or becomes defective so as not to be usable within this period will be repaired or replaced. This warranty does not cover damage caused by negligence or units that have been altered or abused in any way.

*Needles and Nozzles do not fall under this warranty. They also need to be replaced from time to time due to ordinary wear and are not covered by the above warranty.

Colors are provided for indication and can always be different than the real colors here, we cannot be held responsible for.

We are not responsible for color difference from colors not mixed by us such as House of Kolor, Createx, Etac and Golden.

Credit may be done within 14 days and only if package is unopened and the product is unused and undamaged.

Costs for shipping back to us is always for your own account.

Incomplete delivery must be reported immediately after delivery of the products.

Exchange possible within 14 days cost of returning and resending cost is not included.

The shipping costs already incurred by us will not be credited.

Not to be returned are opened packages and paint that has been created or smaller then 1 liter such as House of Kolor, K-tone, Specialist Paints, Custom Creative, Stardust colors, Gravihel, Cromind and Mobihel. Created aerosols that we fill from Flake World, House of Kolor, Specialist Paints, Custom Creative, Stardust colors, K-tone, Chrome to Go, Gravihel, Cromind, Mobihel and One Shot.

Materials specially ordered for the customer, products that we do not have in our range.

Workshops:

If a deposit or total payment is done and the reservation is cancelled up to one month before it will be 50% of deposit or total payment refunded. If it is cancelled within two weeks before the deposit or total payment will not be refunded.

For questions and advice you can always contact us.

Thanks for your visit,

Lion-Art

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